

## SHIPPING POLICY

Mint Gulf Furniture Rental LLC provides a delivery and collection service for furniture rental orders.



**MINIMUM ORDER VALUE:** Minimum Order value to qualify for delivery and collection is AED 500.

**GEOGRAPHICAL COVERAGE:** Mint ships to all seven emirates of the UAE only. Clients with a requirement at other GCC countries will have to dry hire items and return back to our warehouse.

**DELIVERY DETAILS:** Upon confirmation of items, the client has to fill out the delivery details form and provide all accurate information for Mint to decide charges and equipment that will be used for the delivery.

**DELIVERY & COLLECTION CHARGES:** All delivery and collection charges will be quoted to the client after receiving information such as delivery date, items and quantities, exact location & set up duration from the client. Delivery rates differ from order to order and will be decided by Mint after evaluating the client's requirements.

**WAITING CHARGES:** Mint reserves the right to charge the client a waiting fee of AED 125 per hour per truck in case there is a delay in load in/load out at the delivery location. The waiting time will only start in case the set up duration exceeds what has already been agreed in the delivery details request e-form. Additional Labour hours will also be charged at AED 25 per hours if the agreed set up duration has been exceeded.

**RECEIPT OF GOODS:** The client must be present on site to receive the goods and sign the Delivery Order.

**PAYMENT:** In case of cash on delivery order, the client will have to pay Mint upon arrival on site, before the truck is unloaded.

**CONTACT:** Mints Operations team can be contacted on +97143474340 within working hours for any changes in timings and any other assistance operational assistance.

**DRY HIRE TIMING:** Goods can be collected and return from our warehouse within working hours only 7 days a week 9.30am to 6pm.